

Terms and conditions

- All bookings are directly with the owners of Peak escape.
- Breaks normally commence at 3.30pm on the date of arrival and finish at 10am on the date of departure.
- The accommodation is let as a single unit.
- Oldcourt is a no smoking property.
- Dogs can **not** be accommodated in the property. Outdoor facilities are available for dogs only. The property is set adjacent to grazing land. Owners are responsible for ensuring control of their dogs at all times.
- A 50% deposit is required to confirm a booking. This deposit is non refundable after 30 days. For this reason we strongly advise guests to take out holiday insurance to protect themselves.
- Balance of payment is due 8 weeks before stay. Peak escape reserves the right to cancel bookings made if the balance is not received on required date. The full rental will be payable in the event of cancellation within 2 weeks of agreed arrival date.
- All visitors, by signing these terms and conditions agree to keep the property clean and tidy and leave it as they found it.
- Security deposits of £100 pp may be requested upon arrival. This applies to large groups of young visitors who are not related. In these circumstances the security deposit will be refunded at the end of the holiday rental (less any costs for breakages, damage etc if appropriate).
- The party leader (who must be at least 25 years of age at the time of booking) is responsible for all payments due to the company.
- Bookings will not be confirmed until booking form, deposit and signed Terms and Conditions are received by Peak escape.
- Peak escape does not expect to have to make changes to your booking, but occasionally problems do occur and bookings have to be cancelled. If this is necessary the party leader will be contacted immediately. In these circumstances a full refund of all monies paid to the business will be made. No compensation in lieu of holiday will be paid.
- Peak escape endeavours to arrange the best sporting experiences for guests using reputable providers of sporting activities. It is not responsible for the safety or quality of experience encountered.
- Peak escape will not be liable for loss or damage while customers are taking part in activities. Activities undertaken are provided by independent activity service providers. Activities are not undertaken by Peak escape employees. Customers are strongly advised to refer to providers' waivers and insurance policies.
- Nothing in this agreement shall limit the liability for death or personal injury resulting from the negligence of Peak escape or by its employees.

I UNDERSTAND AND ACCEPT THE ABOVE TERMS AND CONDITIONS

Signed _____

Date _____